

Page 1

# 1. Use of the oalentejano.com

These Terms and Conditions govern your use of the oalentejano.com website (oalentejano.com Site) and your relationship with oalentejano.com (OAlentejano, we or us). Please read them carefully as they affect your rights and liabilities under the law. If you do not agree to these Terms and Conditions, please do not register for or use the oalentejano.com Site. Please note that to use any of the services provided on the oalentejano.com Site, you are required to register as an authorised user on the site.

# 1. Use of the oalentejano.com

The oalentejano.com Site is provided to you free of charge for your personal use subject to these Terms and Conditions. By using the oalentejano.com Site you agree to be bound by these Terms and Conditions.

### 1. Use of the oalentejano.com

The oalentejano.com Site is made up of a number of information pages in four matching versions: English, French, Spanish and Portuguese. The information related to Service Prices, registration and Online Orders are all set in a unique layout and in the English Laguage. Terms and conditions here presented will be provided in French, Spanish and Portuguese. These Terms and Conditions govern your use of the oalentejano.com Site and Online Orders and all services provided in connection with these.

## 1. Use of the oalentejano.com

All orders and purchases made on the oalentejano.com Site will be governed by the specific Service Terms relevant to the Online Order.

# 2. Amendments

THESE TERMS AND CONDITIONS DO NOT AFFECT YOUR STATUORY RIGHTS.

# 2. Amendments

We may update these Terms and Conditions from time to time and any changes will be notified to you via the e-mail address provided by you on registration or via a suitable announcement on the oalentejano.com Site. The changes will apply to the use of the oalentejano.com Site after we have given notice. If you do not wish to accept the new Terms and Conditions you should not continue to use the oalentejano.com Site and the Online Orders. If you continue to use the oalentejano.com Site after the date on which the change comes into effect, your use of the oalentejano.com Site indicates your agreement to be bound by the new Terms and Conditions.

### 3. Registration

To register with oalentejano.com you must be over eighteen years of age.

### 3. Registration

You must ensure that the details provided by you on registration or at any time are correct and complete.

## 3. Registration

You must inform us immediately of any changes to the information that you provided when registering by updating your personal details.

## 4. Password and security

When you register to use the oalentejano.com Site you will be asked to create a password. You must keep this password confidential and must not disclose it or share it with anyone. You will be responsible for all activities and orders that occur or are submitted under your password. If you know or suspect that someone else knows your password you should notify us by contacting Our Offices (see below for contact details) immediately.

#### 4. Password and security

If oalentejano.com has reason to believe that there is likely to be a breach of security or misuse of the oalentejano.com Site, we may require you to change your password or we may suspend your account in accordance with paragraph 10 below.

# 5. Excluded Services

The services provided by the oalentejano.com Site do not include the provision of computer or other necessary equipment to access the oalentejano.com Site. To use the oalentejano.com site you will require Internet connectivity and appropriate telecommunication links. We shall not be liable for any telephone or other costs that you may incur.

# 6. Intellectual property

The content of the oalentejano.com Site is protected by copyright, trade marks, database and other intellectual property rights. You may retrieve and display the content of the oalentejano.com Site on a computer screen, store such content in electronic form on disk (but not any server or other storage device connected to a network) or print one copy of such content for your own personal, non-commercial use, provided you keep intact all and any copyright and proprietary notices. You may not otherwise reproduce, modify, copy or distribute or use for commercial purposes any of the materials or content on the oalentejano.com Site without written permission from oalentejano.com.

#### 7. Limitations

You may not use the oalentejano.com Site for any of the following purposes:

## 7. Limitations

disseminating any unlawful, harassing, libellous, abusive, threatening, harmful, vulgar, obscene, or otherwise objectionable material

# 7. Limitations

transmitting material that encourages conduct that constitutes a criminal offence, results in civil liability or otherwise breaches any relevant laws, regulations or code of practice

#### 7. Limitations

gaining unauthorised access to other computer systems

# 7. Limitations

interfering with any other person's use or enjoyment of the oalentejano.com Site

# 7. Limitations

breaching any laws concerning the use of public telecommunications networks

## 7. Limitations

interfering or disrupting networks or web sites connected to the oalentejano.com Site

# 7. Limitations



making, transmitting or storing electronic copies of materials protected by copyright without the permission of the owner

#### 7. Limitations

oalentejano.com reserves the right to refuse to post material on the oalentejano.com Site or to remove material already posted on the oalentejano.com Site.

#### 7. Limitations

You will indemnify us against all losses, liabilities, costs and expenses reasonably suffered or incurred by us, all damages awarded against us under any judgment by a court of competent jurisdiction and all settlements sums paid by us as a result of any settlement agreed by us arising out or in connection with:

#### 7. Limitations

any claim by any third party that the use of the oalentejano.com Site by you is defamatory, offensive or abusive, or of an obscene or pornographic nature, or is illegal or constitutes a breach of any applicable law, regulation or code of practice;

## 7. Limitations

any claim by any third party that the use of the oalentejano.com Site by you infringes that third party's copyright or other intellectual property rights of whatever nature; and

#### 7. Limitations

any fines or penalties imposed by any regulatory, advertising or trading body or authority in connection with the use of the oalentejano.com Site by you.

# 8. Availability of the oalentejano.com Site

Although oalentejano.com aims to offer you the best service possible, oalentejano.com makes no promise that the services at the oalentejano.com Site will meet your requirements. oalentejano.com cannot guarantee that the service will be fault free. If a fault occurs in the service you should report it to Our Offices (see below for contact details) or by email at info@oalentejano.com and we will attempt to correct the fault as soon as we reasonably can.

## 8. Availability of the oalentejano.com Site

Your access to the oalentejano.com Site may be occasionally restricted to allow for repairs, maintenance or the introduction of new facilities or services. oalentejano.com will attempt to restore the service as soon as it reasonably can.

# 9. oalentejano.com's right to suspend or cancel your registration

oalentejano.com may suspend or cancel your registration immediately at our reasonable discretion or if you breach any of your obligations under these Terms and Conditions.

### 9. oalentejano.com's right to suspend or cancel your registration

You can cancel this agreement at any time by informing us in writing. If you do so, you must stop using the oalentejano.com Site.

### 9. oalentejano.com's right to suspend or cancel your registration

The suspension or cancellation of your registration and your right to use the oalentejano.com Site shall not affect either party's rights or liabilities.

# 9. oalentejano.com's right to suspend or cancel your registration

## 10. oalentejano.com's liability

The oalentejano.com Site is provided by oalentejano.com without any warranties or guarantees. You must bear the risks associated with the use of the Internet.

#### 10. oalentejano.com's liability

The oalentejano.com Site provides content from other Internet sites or resources and while oalentejano.com tries to ensure that material included on the oalentejano.com Site is correct, reputable and of high quality, it cannot accept responsibility if this is not the case. oalentejano.com will not be responsible for any errors or omissions or for the results obtained from the use of such information or for any technical problems you may experience with the oalentejano.com Site. If oalentejano.com is informed of any inaccuracies in the material on the Site we will attempt to correct the inaccuracies as soon as we reasonably can.

## 10. oalentejano.com's liability

In particular, we disclaim all liabilities in connection with the following:

## 10. oalentejano.com's liability

incompatibility of the oalentejano.com Site with any of your equipment, software or telecommunications links

## 10. oalentejano.com's liability

technical problems including errors or interruptions of the oalentejano.com Site

#### 10. oalentejano.com's liability

unsuitability, unreliability or inaccuracy of the oalentejano.com Site

## 10. oalentejano.com's liability

inadequacy of the oalentejano.com site to meet your requirements

## 10. oalentejano.com's liability

To the full extent allowed by applicable law, you agree that we will not be liable to you/or any third party for any consequential or incidental damages (including but not limited to loss of revenue, loss of profits, loss of anticipated savings, wasted expenditure, loss of privacy and loss of data) or any other indirect, special or punitive damages whatsoever that arise out of or are related to the oalentejano.com Site.

## 10. oalentejano.com's liability

Nothing in this paragraph applies to oalentejano.com's liability in respect of services sold through the Online Orders.

# 10. oalentejano.com's liability

Nothing in these Terms and Conditions shall exclude oalentejano.com's liability for personal injury or death caused by its negligence.

### 10. oalentejano.com's liability

Our acceptance of an order takes place on despatch of the order, at which point the service contract will be made and you will be charged for your order.

## 11. Third Party Websites

As a convenience to oalentejano.com customers, the oalentejano.com Site includes links to other web sites or material which are beyond its control. oalentejano.com is not responsible for content on the Internet or World Wide Web pages or any other Voice Lines: 02086916865 07760784873 Fax Line: 05603430974 EMail: info@oalentejano.com Alentejano Bakery, Ltd - Unit 5 - Block C- Lewisham Business Centre - Juno Way London SE14 5RW



site outside the oalentejano.com Site.

# 12. Advertising and Sponsorship

Part of the oalentejano.com Site may contain advertising and sponsorship. Advertisers and Sponsors are responsible for ensuring that material submitted for inclusion on the oalentejano.com Site complies with relevant laws and codes. We will not be responsible for any error or inaccuracy in advertising and sponsorship material.

## 13. Applicable Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of England and any disputes will be decided only by the English courts.

#### 14. International Use

oalentejano.com makes no promise that materials on the oalentejano.com Site are appropriate or available for use in locations outside the United Kingdom, and accessing the oalentejano.com Site from territories where its contents are illegal or unlawful is prohibited. If you choose to access this site from locations outside the United Kingdom, you do so on your own initiative and are responsible for compliance with local laws.

# 15. Expiry Date on Payment Card

Please ensure that the expiry date of your payment card is after the anticipated despatch date of your order. Payment is taken at the point of service confirmation and in the event that the payment card has expired we will be unable to take payment and fulfil your order.

#### 16. Miscellaneous

You may not assign, sub-license or otherwise transfer any of your rights under these Terms and Conditions.

#### 16. Miscellaneous

If any provision of these Terms and Conditions is found to be invalid by any court having competent jurisdiction, the invalidity of that provision will not affect the validity of the remaining provisions of these Terms and Conditions, which shall remain in full force and effect.

# 16. Miscellaneous

If you breach these Terms and Conditions and oalentejano.com ignores this, oalentejano.com will still be entitled to use its rights and remedies at a later date or in any other situation where you breach the Terms and Conditions.

# 16. Miscellaneous

oalentejano.com shall not be responsible for any breach of these Terms and Conditions caused by circumstances beyond its control.

### 16. Miscellaneous

A person who is not a party to these Terms and Conditions shall have no right under the Contract (Rights of Third Parties) Act 1999 to enforce any term of these Terms and Conditions but this shall not affect any right or remedy of a third party which exists or is available apart from that Act.

## 16. Miscellaneous

The oalentejano.com Site is owned and operated by Alentejano Bakery Ltd a company registered in England and Wales with the number 6910480, whose registered office is at Unit 5 Block C, Lewisham Business Centre, Juno Way, London SE14 5RW.

O Hentejano.com Page 6

# 16. Miscellaneous

If you have any queries please contact Customer Services at info@oalentejano.com